

PRESS RELEASE

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For Immediate Release

Dr Xavier G Medi-Spa Clinic, Southampton Scoops Another Top Customer Service Award based on extensive independent feedback from WhatClinic.com users.



Dr Xavier's medical cosmetic, hair and weight loss clinic was awarded a top industry customer service award this week, based on feedback from WhatClinic.com customers over a 12 month period. This is the **third year in a row** that the clinic has won this award. Only clinics that have an excellent record of service and superior satisfaction record are awarded the annual title of **WhatClinic.com Customer Service Award Winner**. Customers rated clinics based on how well the clinic treated them, how quickly they were contacted and seen, and how happy they were with the treatment.

Martin MacKenzie, Clinic Director today said;

"We are delighted that our customers and patients have been so positive in their feedback. We do put a lot of effort in to ensuring that we give the best possible care, from the moment a customer picks up the phone, not just when they come to see us. We are delighted that this has been recognised by WhatClinic.com which leads the way in helping patients find, review and choose the best clinics all over the world."

WhatClinic.com CEO Caelen King congratulated Dr Xavier's clinic and said

"These awards are based on real customer feedback, over many months. We empower over 12 million people every year to make informed decisions about the treatment and service they need."

He went on to say: *"Patient care in the private treatment sector is radically changing. We believe that transparency around treatment and respect for the customer is key to the future of all medical treatments. We honour clinics who take this approach with these awards."*

About Dr Xavier's Medi-Spa Clinic

The clinic was established over 7 years ago by Dr Xavier and has been voted best UK clinic and finalists a number of times since then. The clinic has become one of Hampshire's largest doctor led medical clinics that specialises in cosmetic skin treatments, skin conditions, medical weight-loss as well as laser hair removal and laser hair restoration (for balding).

About WhatClinic.com

WhatClinic.com helps patients find and compare private clinic and lists over 100,000 clinics from around the world. More than one million people use WhatClinic.com every month, to help choose a clinic across a variety of elective healthcare services, including dental, medical, cosmetic and other treatments.

Ends

Notes to editors

1. For more information contact Martin MacKenzie, Telephone 02380 637 638 or martin@xavier-g.com
2. The clinic was established over 7 years ago by Dr Xavier and Martin MacKenzie. It has been voted best UK clinic and finalists a number of times. Dr Xavier is a Board member of the British College of Aesthetic Medicine (BCAM) and the clinic's senior nurse is Elisabeth Bardolph, President of the British Association of Cosmetic Nurses (BACN). The clinic has become one of Hampshire's largest doctor-led medical clinics that specialises in cosmetic skin treatments, skin conditions, medical weight-loss as well as laser hair removal and laser hair restoration (for balding).
3. For more information visit www.xavier-g.com or call 02380 637 638
4. Photos are available of the team and the clinic.